

John Magluilo Jr.

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Objective To apply my technical knowledge in areas such as hardware, software, and/or development. In addition, to utilize my leadership skills through public speaking or group discussions.

Education Pennsylvania State University University Park, PA
▪ Expected graduation date: May 2008
▪ Bachelors of Science in Information Sciences and Technology – GPA 3.95 / 4.00
▪ Bachelors of Arts in Communication, Arts, and Sciences (Public Speaking) – GPA 4.00 / 4.00
▪ Cumulative Grade Point Average: 3.82/4.00

Internship Experience General Electric Philadelphia, PA May 2006 – August 2006
Information Management Leadership Program Intern
▪ Evaluated usability of a remote data collection, management, and trending application
▪ Presented solutions to increase the adoption rate and value of the program

Pennsylvania State University University Park, PA January 2006 – Present
Rescom Computer Technician
▪ Troubleshoot computers, printers, software, and hardware; provide security updates
▪ Communicate technology problems to non tech-savvy students and parents

Work Experience Pennsylvania State University University Park, PA Oct. 2005 – Dec. 2005
Website Design
▪ Researched American Disabilities Act web site requirements
▪ Updated online course material to meet these requirements

Office Max Stroudsburg, PA June 2005 – December 2005
Sales Associate
▪ Performed as a technical liaison to customers
▪ Managed as a team leader over 3-5 coworkers
▪ Processed internal and external transfers and deliveries
▪ Exceeded manager's expectations leading to #1 ranked in Max Assurance sales

Subway Sandwich Shop Philadelphia, PA Mar 2002 - Aug 2004
Manager
▪ Directed a staff of four and trained new staff
▪ Secured the opening and closing of the store on a regular basis
▪ Processed inventory, delivery, and application paperwork
▪ Managed two locations in two and half years

Website Design Brodheads ville, PA 2002 - 2004
Webmaster
▪ Taught web site design for Wilkes University
▪ Developed and maintained several websites
▪ Designed eBay sales pages and carried out their execution

Pleasant Valley School District Brodheads ville, PA 2002 - 2004
Assistant Computer Technician
▪ Installed and implemented networks using Novel and Windows Networking
▪ Tested local and network security
▪ Facilitated hardware and software repairs

United Imaging Solutions New York, NY Summer of 2001
Technical Computer Assistant
▪ Performed as a technical liaison between the sales manager and customers
▪ Analyzed and resolved software and hardware issues
▪ Repaired hardware malfunctions

Technical Knowledge/Skills Java | C++ | MySQL | HTML & CSS | Application Testing | Network Design & Troubleshooting
Software/Hardware Troubleshooting | Adobe Photoshop / InDesign | Maya: 3D Animation MS Office

Business Knowledge/Skills Public Speaking | Leadership | Organization | Project Management | Time Management
Problem Based Solutions | Team-building | Training | Project Presentation

Activities Eagle Scout Member of the National Boy Scouts of America
Volunteer for the State College Public Library